

## Emergency and General Contacts

|                                       |                                   |               |  |
|---------------------------------------|-----------------------------------|---------------|--|
| <b>Emergency Numbers</b>              |                                   |               |  |
| Police, Fire or Ambulance Emergency   |                                   | 999           |  |
| Police - Non Emergency                | Norfolk Constabulary              | 101           | <a href="http://www.norfolk.police.uk">www.norfolk.police.uk</a>                                 |
| Ambulance - Non Emergency             | East of England Ambulance Service | 0845 6013733  | <a href="http://www.eastamb.nhs.uk">www.eastamb.nhs.uk</a>                                       |
| Fire Service - Non Emergency          | Norfolk Fire Service              | 01603 810351  | <a href="http://www.norfolkfireservice.gov.uk">www.norfolkfireservice.gov.uk</a>                 |
| Electricity Emergencies               | EDF Distribution                  | 0800 7838838  | <a href="http://www.ukpowernetworks.co.uk">www.ukpowernetworks.co.uk</a>                         |
| Gas Leaks & Emergencies               | National Grid                     | 0800 111999   | <a href="http://www.nationalgrid.com/uk/gas">www.nationalgrid.com/uk/gas</a>                     |
| Water Leaks                           | Anglian Water                     | 0800 771881   | <a href="http://www.anglianwater.co.uk">www.anglianwater.co.uk</a>                               |
| Samaritans                            | Norwich Samaritans                | 01603 611311  | <a href="http://www.samaritans.org">www.samaritans.org</a>                                       |
| Animal Emergencies                    | RSPCA                             | 0300 1234999  | <a href="http://www.rspcanorwich.org.uk">www.rspcanorwich.org.uk</a>                             |
| Heathgate Surgery                     |                                   | 01508 494343  | <a href="http://www.heathgatemedicalpractice.co.uk">www.heathgatemedicalpractice.co.uk</a>       |
| Old Mill Surgery                      |                                   | 01508 492929  | <a href="http://www.oldmillandmillgatessurgery.nhs.uk">www.oldmillandmillgatessurgery.nhs.uk</a> |
| NHS Direct                            |                                   | 0845 4647     | <a href="http://www.nhsdirect.nhs.uk/">www.nhsdirect.nhs.uk/</a>                                 |
| Safeguarding Adults                   | Adult Community Services          | 0344 800 8020 |  |
|                                       |                                   |               |  |
| <b>General Information</b>            |                                   |               |  |
| Norfolk & Norwich University Hospital | Main Switchboard                  | 01603 286286  | <a href="http://www.nnuh.nhs.uk">www.nnuh.nhs.uk</a>   |
| Norfolk County Council                | Main Switchboard                  | 0344 8008020  | <a href="http://www.norfolk.gov.uk">www.norfolk.gov.uk</a>                                       |
| South Norfolk District Council        | Main Switchboard                  | 01508 533633  | <a href="http://www.south-norfolk.gov.uk">www.south-norfolk.gov.uk</a>                           |
| Citizens Advice Bureau                | Norwich District Office           | 0844 111444   | <a href="http://www.norwichcab.org.uk">www.norwichcab.org.uk</a>                                 |
| Framingham Earl High School           |                                   | 01508 492547  | <a href="http://www.framinghamearl.norfolk.sch.uk">www.framinghamearl.norfolk.sch.uk</a>         |
| Norfolk Library Service               | Poringland Library                | 01508 494891  | <a href="http://www.norfolk.gov.uk">www.norfolk.gov.uk</a>                                       |
|                                       | Norwich Millennium Library        | 01603 774774  | <a href="http://www.norfolk.gov.uk">www.norfolk.gov.uk</a>                                       |
| RSPCA                                 | Norwich Office                    | 01603 766001  | <a href="http://www.rspcanorwich.org.uk">www.rspcanorwich.org.uk</a>                             |
| NSPCC                                 | General help & Advice             | 0800 8005000  | <a href="http://www.nspcc.org.uk">www.nspcc.org.uk</a>   |
| Childline                             |                                   | 0800 1111     | <a href="http://www.childline.org.uk">www.childline.org.uk</a>                                   |
|                                       |                                   |               |  |
| <b>Transport</b>                      |                                   |               |  |
| Norwich Airport                       | General Enquiries                 | 01603 411923  | <a href="http://www.norwichairport.co.uk">www.norwichairport.co.uk</a>                           |
| Norwich Railway Station               | General Enquiries                 | 0845 6007245  | <a href="http://www.nationalrail.co.uk">www.nationalrail.co.uk</a>                               |
| Greater Anglia                        | General Enquiries                 | 0845 6007245  | <a href="http://www.greateranglia.co.uk">www.greateranglia.co.uk</a>                             |
| First Bus                             |                                   |               | <a href="http://www.firstgroup.com">www.firstgroup.com</a>                                       |
| Anglian Buses                         | General Enquiries                 | 01502 711109  | <a href="http://www.anglianbus.co.uk">www.anglianbus.co.uk</a>                                   |